

KOOTENAI-SHOSHONE AREA LIBRARIES

Athol – Harrison – Hayden – Mobile Library – Pinehurst-Kingston – Rathdrum – Spirit Lake
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www.ksalibraries.org – hay@cin.kcl.org

Daniel Griffin
Useful
2nd Floor, 928 6th Ave S.W.
Calgary, AB, T2P 0V5

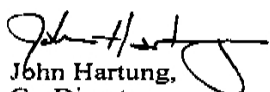
1/25/2005

Dear Mr. Griffin,

We deployed DiscoverStation in July 2004 after extensive research into the best approaches to public computers in libraries, and we've been very pleased with the results. The system has provided an excellent service to our library and our patrons. It has reduced the workload and headaches of our staff. We no longer need to worry about software licenses, patches, upgrades and troubleshooting or virus protection (previously our library had had problems with viruses). DiscoverStation's immunity to Windows viruses has made our lives easier.

We've been impressed by DiscoverStation's up-time. The central computer box went 104 days between August and November 2004 without needing to be shut down. We appreciate the dependability of a Linux-based system. We also appreciate that Useful is continually adding new features to the system at no cost to us. We certainly recommend DiscoverStation to other libraries. It is a better way to do public computing.

Sincerely,



John Hartung,
Co-Director
Kootenai-Shoshone Area Libraries