



Stratford Public Library

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Telephone (519) 271-0220 Fax (519) 271-3843

26 January 2005

Userful
2nd Floor, 928 6th Ave. S.W.
Calgary, Alberta.
T2P 0V5

Dear Mr. Griffin,

Stratford Public Library has been using DiscoverStation since May 2004. Since implementing DiscoverStation, the time required by our IT staff to support, manage and maintain the public computers has greatly reduced.

In addition, the switch to DiscoverStation has improved the quality of public computing we are able to offer to our patrons. Specifically, session timing, privacy protector and floppy and CD access are all very useful functions to offer our patrons. We have found that DiscoverStation has made access to public computers easy and the majority of our patrons have expressed satisfaction with DiscoverStation.

We are delighted with the overall service and support we have received from the Userful team, and will recommend DiscoverStation to other libraries. Thank you.

Regards,

A handwritten signature in black ink, appearing to read "David I. Harvie".

David I. Harvie MLS CD
Associate Library Director